

MEETING MINUTES

Project Name: IPRS	Doc. Version No: 1.0	Status: Final
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Meeting Name: IPRS Core Team Meeting
Facilitator: Thelma Hayter, DMH
Scribe: Sara Parks
Date: 01/10/2007
Time: 10:30 – 11:30 a.m.
Location: Hargrove, Conference Room D

IPRS Core Team Attendees:

X Rick Kretschmer
 Cathy Bennett
 X Cheryl McQueen
 X Sara Parks
 Gary Imes
 X Joyce Sims
 X Rick Debell
 X Carlisa Stallings
 X Thelma Hayter
 Eric Johnson

Others:

Tim Sullivan
 X Jamie Herubin
 X Sandy Flores
 X Mike Frost
 X Myran Harris
 X Chris Ferell
 Deborah LeBlanc

Attendees:

X Alamance-Caswell	X Onslow-Carteret
X Albemarle	X OPC
X Catawba	X Pathways
X Centerpoint	X Pitt
X Crossroads	X Roanoke-Chowan
Cumberland	X Rockingham
X Durham	X Sand hills Center
X Eastpointe	X SE Center
X Edgecombe-Nash	X SE Regional
X Five – County MHA	X Smoky Mountain
X Foothills	X Tideland
X Guilford	X Wake
X Johnston	X Western Highlands
X Mecklenburg	X Wilson-Greene
X Neuse	
X New River	

Attendees:

Item No. Topics

1. Roll call
2. Please mute phones or refrain from excess activity to help with communications. Please state your name and which "area program" you are from when you speak. **Also, please do not place IPRS Core Team call on hold because of potential distraction to call discussion.**
3. Upcoming Check-writes (cut-off dates) –January 12, 19, February 2, 8, 15, 22
4. Agenda items
 - Health Choice Targeted Case Management (DD) sent 01-05-06
 - 837 (NPI related) specs sent 01-04-06
 - 837 EDI Transaction (Version 1.15) @ IPRS Web Site: "EDI Documentation" drop-down
 - Reminder...Send in NPI data
 - IPRS Questions or Concerns
 - MMIS Updates – Tim Sullivan & Chris Ferrell
 - Medicaid Questions or Concerns
5. DMH and/or EDS concluding remarks.
 - a. For **North Carolina Medicaid** claim questions / inquiries, please call EDS Provider Services at 1-800-688-6696 or 1-919-851-8888 and enter the appropriate extension listed below or 0 for the operator.
 - i. Physician phone analyst (i.e. Independent mental Health Providers – 4706
 - ii. Hospital phone analyst (i.e. Enhanced Service Providers / LMEs) - 4704
6. Roll Call Updates

Next Meeting: January 17, 2007

For assistance with IPRS claims, adjustments, R2Web, accessing application, etc.
Call the IPRS Help Desk – 1-800-688-6696, ext 53355 or 919-816-4355
, M-F, 8 a.m.-4:30 p.m., excluding holidays.

IPRS Question and Answer email address – iprs.qanda@ncmail.net

ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)	
Item No.	Topics
1.	Roll Call
2.	Please mute phones or refrain from excess activity to help with communications. Please state your name and which "area program" you are from when you speak. Also, please do not place IPRS Core Team call on hold because of potential distraction to call discussion.
3.	<p>Upcoming Check-writes (cut-off dates) – January 12, 19, February 2, 8, 15, 22</p> <p>Q: Kelly (Durham) – When will room and board rates be fixed?</p> <p>A: Probably in February.</p> <p>Q: Kelly (Durham) – Is there any harm doing them myself?</p> <p>A: No</p>
4.	<p><u>Agenda items</u></p> <ul style="list-style-type: none"> • Health Choice Targeted Case Management (DD) sent 01-05-06 • 837 (NPI related) specs sent 01-04-06 • 837 EDI Transaction (Vsn. 1.15) @ IPRS Web Site: "EDI Documentation" drop-down • Reminder...Send in NPI data – Also send your NPI billing provider number to IPRS Q & A. Forward to Medicaid as well. • 835 – Eric sent out the information on yesterday. • Child Residential has (2) EOBs going in (1) 8555 – not eligible for after date of service 12/31/06. (2) 8537 – if attending provider does not have 109/096 type/specialty. The attending type/specialty is not compatible with billing provider type/specialty. Use report IPVR0552 as a reference. • Q: Beth (Pathways) – Someone from DMA said this has been extended. Is this correct? • A: Send this to IPRS Q & A so we can address and clarify. • Q: Tom (Western Highlands) – H0019 and H0020 does it apply to both? • A: Yes. • Developmental Therapy – Expect a memo in the next few days. You will be able to approve and give prior authorization. Create a plan of care for PA. Resubmit your claims to EOB 8654. Setup PA for a date range to cover the time period needed. Calculate how many more you would need during that date range. When the claim comes in PA will check to see if it exists for client and provider, and it will subtract the number used from the total amount. • Q: Tammy (Tideland) – What date of service does this start? • A: July 1, 2006, however watch for the exact date in the memo. Please take into account your budget as this is not a result of new funds. • Community Psychiatric Fund (YP851 & YP852) – Rick has rates in for about 10 programs. Please send in the rates to Rick in order to start billing. • Q: Beth (Pathways) – Is there a documentation requirement? • A: There is not a strict documentation requirement. Timesheets are acceptable. • Q: Kim (Neuse) – Is this for psychiatrist only? • A: Yes. • Q: What is the effective date?

	<ul style="list-style-type: none"> • A: 10/2/06 which is the first date you can bill for those services. • Q: Where is this on the website? • A: We will find and forward this to you. • C: Lou (Tideland) - will forward this to Kim. <p>• IPRS Questions or Concerns Q: Beth (Pathways) – Can someone check the V codes on Update 17? It does not specify if the code listed is for adults or children. A: We will research and get back with you next week.</p> <p>Q: Pam (Sandhills) – Any update on the 8 minute billing rule? A: We received emails from you and have forwarded those emails on, however we have not received a response as of yet. Q: April (Se Regional) – Can Family Planning waiver denials be billed to IPRS? A: We put a change into the system to allow this as long as the claim meets criteria. Send examples to IPRS Q & A. C. Beth (Pathways) – Yes, the edit is working. Q: Tom (Western Highland) – Is MPWMN Medicaid category similar to family planning? A: We have it on our agenda to discuss with the Division. Hopefully we will be able to cover it in our next scheduled meeting (January 22, 2007). Q: Tom (Western Highland) – Any decision if IPRS will recoup case management for Health Choice consumers? A: We will not recoup as BCBS handles these claims. Q: Will Medicaid recoup? A: If another insurance party is on file, we will deny with 94. If we find out after the fact, we will recoup.</p> <ul style="list-style-type: none"> • MMIS Updates – With regards to Updates 20 (Child Residential Services) Providers will need to direct bill. <ul style="list-style-type: none"> • Medicaid Questions or Concerns Q: Kelly (Durham) – Is Medicaid going to recognize waivers that are Atypical (not typical)? A: CAP Providers don't require an NPI number and are considered rehab as opposed to healthcare providers. Chris will check on this. Thelma will see if this is in writing. Q: Tom (Western Highland) – CAP waiver supplies was mentioned before. Has it gained momentum? A: Will someone put this in writing and forward to IPRS Q & A so we can research. Q: Naomi (Guilford) – Who is the point of contact at DMA for HC Policy 2 (methadone documentation)? I sent something to Q & A and have not received a response. A: Carol's replacement has not been identified. We will forward once we know the name.
5.	<p>DMH and/or EDS Concluding Remarks:</p> <ul style="list-style-type: none"> • For North Carolina Medicaid claim questions / inquires please call EDS Provider Services at 1-800-688-6696 or 1-919-851-8888 and enter the appropriate extension listed below or 0 for the operator. <ul style="list-style-type: none"> ○ Physician phone analyst (i.e. Independent Mental Health Providers)-4706 ○ Hospital phone analyst (i.e. Enhanced Service Providers / LMEs) - 4707
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7.	<p>Roll Call Updates</p> <p>NPI Questions/Concerns – Thelma attended training on Monday. More training in the</p>

	future. Please check the DMA website for dates and locations.
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